

## **Refund Policy:** *Effective Date: 09/01/2023*

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### **OUR UNCONDITIONAL PROMISE**

**OUR PROMISE: WE HAVE MADE A ONE-WEEK TRIAL AVAILABLE AT A NOMINAL FEE (JUST 15% OF THE MONTHLY MEMBERSHIP FEE). THIS IS A GREAT WAY TO CHECK OUT OUR SERVICE. IN ADDITION, YOU WILL HAVE TWO-WEEKS FROM THE START OF YOU SUBSCRIPTION DATE TO ASSESS TOP GUN TRADERS EDGE. WHILE THIS IS NOT ENOUGH TIME TO COMPLETELY LEARN OUR VARIOUS METHODS AND ALL WE HAVE TO OFFER, IT IS AMPLE TIME TO OBSERVE OUR LEVEL OF PROFESSIONALISM, EXPERIENCE, AND COMMITMENT TO OUR MEMBERS. HOWEVER, IF YOU DECIDE THAT OUR SERVICE IS NOT MEETING YOUR EXPECTATIONS IN ANY WAY AND YOU ARE NOT SATISFIED, YOU MAY CANCEL YOUR SUBSCRIPTION ANY TIME BEFORE THE END OF YOUR 2ND WEEK (14 DAYS FROM START DATE). WE WILL REFUND THE PRO-RATED REMAINDER OF YOUR SUBSCRIPTION. THIS REPRESENTS A TOTAL OF THREE WEEKS' ASSESSMENT.**

**NO ARGUMENTS. NO HEADACHES. NO EXCUSES.**

**PLEASE NOTE THAT THERE ARE NO REFUNDS AFTER TWO WEEKS OF MEMBERSHIP. PLEASE REVIEW OUR COMPLETE REFUND POLICY [HERE](#) IF YOU HAVE ANY QUESTIONS.**

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At Top Gun Traders Edge, we strive to provide you with exceptional services and subscriptions tailored to your trading needs. We understand that circumstances may arise where you may seek a refund. Please review our refund policy below for a clear understanding of our practices.

#### **1. No Refunds for Service or Subscription:**

Refunds will not be provided for any service or subscription.

#### **2. Monthly and Term Subscriptions:**

Top Gun Traders Edge does not provide credit, refunds, or pro-rated billing for subscriptions that are canceled mid-month or prior to the end of any longer subscription period. In such circumstances, you will continue to have access to your paid subscription until the end of the monthly or term billing cycle.

#### **3. Limited Refund Guarantee Period:**

For new subscribers, we offer a limited refund guarantee period for the first two weeks (14 days) of your subscription. This allows subscribers to assess our service and evaluate its compatibility with their trading style.

#### **4. One-Week Trial Subscription:**

Additionally, we provide a reasonably priced one-week trial subscription that can be utilized before committing to a longer subscription plan. This trial period allows you to experience our services firsthand.

#### **Refund Process:**

To request a refund within the specified guarantee period, please contact our customer support team through our designated channels. Refunds will be processed according to our refund policy.

#### **Contact Us:**

If you have any questions or concerns about our refund policy, please do not hesitate to contact our customer support team at [support@topguntradersedge.com](mailto:support@topguntradersedge.com) or via the contact form on the website.

#### **Rationale for Our Policy**

We want to provide transparency regarding our refund and cancellation policy. This policy is standard within our industry for several reasons:

1. **Electronic Delivery:** Our proprietary written materials and software are delivered in electronic format. Once these materials are downloaded to your computer, they cannot be retrieved, tracked, or controlled. Consequently, digital software cannot be returned for a refund, as it's impossible for us to regain possession or control over the downloaded materials.
2. **Unrecoverable Training:** When training commences, our subscribers gain access to valuable knowledge and training time. This investment in your education is non-recoverable. Once you've received and benefited from our training, it is impossible to "unlearn" or return the knowledge and expertise Top Gun Traders Edge has dedicated to enhancing your trading skills.

By understanding the unique challenges associated with digital products and the irreplaceable nature of the training provided, we aim to set clear expectations for our valued subscribers.

#### **Cancellation Procedure**

If you decide to cancel your order, you have a 14-day window from the date you received your receipt to do so. There are no exceptions to this timeframe.

To ensure your cancellation is processed within this period, you must notify us of your intent to cancel ***before the 14-day deadline expires.***

#### **Effects of Cancellation**

Upon receiving your cancellation notice, Top Gun Traders Edge will take action within 14 days. We will reimburse you for the pro-rated portion remaining on your subscription purchase, in accordance with the days left in your subscription term.

The reimbursement will be made using the same payment method you used for the original transaction, and you will not incur any fees for this reimbursement.