

Refund Policy: *Effective Date: January 15, 2024*

OUR UNCONDITIONAL PROMISE

OUR PROMISE: WE HAVE MADE A ONE-WEEK TRIAL AVAILABLE AT A NOMINAL FEE (JUST 15% OF THE MONTHLY MEMBERSHIP FEE). THIS IS A GREAT WAY TO CHECK OUT OUR SERVICE. IN ADDITION, YOU WILL HAVE TWO-WEEKS FROM THE START OF YOUR SUBSCRIPTION DATE TO ASSESS TOP GUN TRADERS EDGE. WHILE THIS IS NOT ENOUGH TIME TO COMPLETELY LEARN OUR VARIOUS METHODS AND ALL WE HAVE TO OFFER, IT IS AMPLE TIME TO OBSERVE OUR LEVEL OF PROFESSIONALISM, EXPERIENCE, AND COMMITMENT TO OUR MEMBERS. HOWEVER, IF YOU DECIDE THAT OUR SERVICE IS NOT MEETING YOUR EXPECTATIONS IN ANY WAY AND YOU ARE NOT SATISFIED, YOU MAY CANCEL YOUR SUBSCRIPTION ANY TIME BEFORE THE END OF YOUR 2ND WEEK (14 DAYS FROM START DATE). WE WILL REFUND THE PRO-RATED REMAINDER OF YOUR SUBSCRIPTION. THIS REPRESENTS A TOTAL OF THREE WEEKS' ASSESSMENT IF YOU CHOOSE TO TAKE A ONE-WEEK TRIAL PRIOR TO YOUR INITIAL MEMBERSHIP.

NO ARGUMENTS. NO HEADACHES. NO EXCUSES.

PLEASE NOTE THAT THERE ARE NO REFUNDS AFTER TWO WEEKS OF MEMBERSHIP FOR ANY REASON. THE REFUND POLICY APPLIES TO INITIAL SUBSCRIPTION ONLY. THE REFUND POLICY IS NOT APPLICABLE TO SUBSCRIPTION RENEWALS. PLEASE REVIEW OUR COMPLETE REFUND POLICY BELOW IF YOU HAVE ANY QUESTIONS.

At Top Gun Traders Edge, we strive to provide you with exceptional services and subscriptions tailored to your trading needs. We understand that circumstances may arise where you may seek a refund. Please review our refund policy below for a clear understanding of our practices.

1. Required Agreement

Before completing a purchase on topguntradedzones.com or topguntradersedge.com you must read and agree to the following terms and conditions of sale.

1.1 You must be at least 18 years old to view this website or use any of its resources.

1.2 Any viewing of any page on this website, any personal posting, or any purchase of any product, will be considered as a statement by the viewer that said viewer is of the required age.

1.3 For software products (trading indicators) you are purchasing a license to use our software or website services. The license is enforced using a license server on Ninjatradeer that you must connect to over the internet. If you lose access to the internet, it may not be possible to verify your license. In such an event, you may not be able to use the software.

2. Finality of Sales for Software and Educational Courses/Products/Services

For Top Gun Traders Edge and Top Gun Trades Zones software (indicators) and educational courses/products including mentorships and coaching, ***all sales are final***. We shall not provide refunds of any kind.

Rationale for Our Policy

We want to provide transparency regarding our refund and cancellation policy regarding Software, Educational Courses and Services (including mentorships and coaching). This policy is standard within our industry for several reasons:

1. **Electronic Delivery:** Our proprietary written materials and software are delivered in electronic format. Once these materials are downloaded to your computer, they cannot be retrieved, tracked, or controlled. Consequently, digital software cannot be returned for a refund, as it's impossible for us to regain possession or control over the downloaded materials. Due to the ease with which both digital and educational materials may be copied, no refunds will be made. This is a fairly common practice with proprietary digital downloaded materials.
2. **Unrecoverable Training:** When training commences, our subscribers gain access to valuable knowledge and training time. This investment in your education is non-recoverable. Once you've received and benefited from our proprietary training, it is impossible to "unlearn" or return the knowledge and expertise Top Gun Traders Edge has dedicated to enhancing your trading skills.

By understanding the unique challenges associated with digital products and the irreplaceable nature of the training provided, we aim to set clear expectations for our valued subscribers.

If you have any questions, please be sure to send any questions ***before making a purchase*** to: info@topguntradersedge.com or sales@topguntradersedge.com. You may also use the contact form on the website to submit questions. Additionally, if you are a member of TopGunTradersEdge.com, you can see the indicators being used live each day before you decide to purchase. Additionally, there is a week-long trial available to our service and trade room where you may also view indicators and ask questions. Finally, there are free videos and written material about the indicators on the website and YouTube for viewing.

By making a purchase, the buyer affirms that he/she has read the [Terms of Service](#), [Disclaimers](#), and [Privacy Policy](#) of www.topguntradersedge.com and/or www.topguntradezones.com and that he/she does both understand and agree to their contents.

All Top Gun Trading products are designed and licensed as "single user" items. You may not: copy, modify, publish, retransmit, participate in the transfer or sale of, distribute, perform, display, or create derivative works from any of the Content in any way, except that you make one copy as a backup.

These restrictions are above and beyond the normal laws and rules that apply to copyright materials. Prior to purchase, buyers must agree to these additional terms.

3. No Refunds for Service or Subscription Beyond Guarantee Period

Refunds *will not* be provided for any service or subscription *for any reasons* beyond the two-week (14 day) limited refund guarantee detailed in #3 below – "Limited Refund Guarantee Period". This applies without exception but not limited to business closure or service discontinuation.

4. Monthly and Term Subscriptions

Other than the “Limited Refund Guarantee Period” detailed in #3 below, Top Gun Traders Edge *does not* provide credit, refunds, or pro-rated billing for subscriptions that are canceled mid-month or prior to the end of any longer subscription period. In such circumstances, you will continue to have access to your paid subscription until the end of the monthly or term billing cycle. After two weeks of your initial subscription, there are no refunds whatsoever.

5. Limited Refund Guarantee Period

For new subscribers, we offer a limited refund guarantee period for the first two weeks (14 days) of your subscription. This allows subscribers to assess our service and evaluate its compatibility with their trading style.

6. One-Week Trial Subscription

Additionally, we provide a reasonably priced one-week trial subscription that can be utilized before committing to a longer subscription plan. This trial period allows you to experience our services firsthand before purchasing products/services or a membership subscription.

7. Refund Process

To request a refund within the specified guarantee period, please contact our customer support team through our designated channels. Refunds will be processed according to our refund policy once eligibility is confirmed. Please see “Effects of Cancellation or Request for Refund” below for refund details.

8. Cancellation Procedure

If you decide to cancel your order, you have a 14-day window from the date you received your receipt to do so. There are no exceptions to this timeframe.

To ensure your cancellation is processed within this period, you must notify us of your intent to cancel ***before the 14-day deadline expires.***

Effects of Cancellation

Upon receiving your cancellation notice, Top Gun Traders Edge will act within 14 days. We will reimburse you for the pro-rated portion remaining on your subscription purchase, in accordance with the days left in your subscription term.

The reimbursement will be processed using the same payment method utilized for the original transaction. Please note that the refund amount will be the full purchase price minus the non-refundable processing fee, typically 3.6%, imposed by the credit card processors (including Visa, Mastercard, Discover, PayPal, etc.) for the initial transaction. It's important to mention that this practice is common among merchants.

Additionally, we kindly remind you that our service includes up to two weeks in the trade room at no charge, during which we incur operational costs. Some companies, such as LeeLoo and Apex, opt to offset these expenses by charging an upfront fee, often an additional 5% on top of the purchase price. We believe this approach to be ethically questionable.

Our commitment to transparent pricing ensures that you receive the full value of our service without any hidden charges. Thank you for your understanding and continued support.

9. Action on Chargebacks

Before you can complete a transaction with us, you are required to check the “Plan Policy” box on the checkout page. If that box is not checked on the checkout page, indicating your agreement to these terms, you will not be able to complete a transaction.

That checkbox requires you to agree and confirm that you have accepted all the following:

1. Top Gun Traders Edge Legal Disclaimers
2. Terms of Service
3. Hypothetical Performance Disclosure
4. Privacy Policy
5. Refund Policy

To prevent potential disputes, we have stated as clearly as possible our refund policies regarding our services and products. Other than stated above, there will be no refunds. If the refund request does not clearly meet our stated policy, **we shall contest all chargebacks, using as evidence your agreement, by checking the “Plan Policy” on the checkout page.**

If you initiate a chargeback contesting a sale, we will immediately disable your access to the software, by invalidating your license at the license server. **Your access shall remain disabled until the dispute is resolved** in one way or another. If we prevail in the dispute, and your credit-card company restores your payment to us, we shall re-enable your access to the software: if your credit-card company refuses to pay us, your access to use the licensed software will be permanently deleted. We treat all our customers and members with respect; as such, we expect the same in return.